



OPERATIONS POLICY MANUAL

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Approval: 	Page: 1 of 2 Implementation Date: September, 2011 Reviewed/Revised Date: December, 2016

MISSION

Vita Community Living Services and Mens Sana Families for Mental Health (VITA) provide safety, respect and community through services for individuals with intellectual disabilities and/or mental health needs.



VISION

- Create a safe place for individuals to live and work.
- Develop an atmosphere of trust for all.
- Respect cultural heritage.
- Practice positive management for staff.
- Follow direction from members regarding personal goals and dreams.
- Aspire to provide open access to all with mental health and/or intellectual disabilities regardless of their need.
- Encourage members, families and staff to provide insight, oversight and feedback.
- Promote the idea of voice for all, members, family and staff.
- Provide opportunity to access all the community has to offer.
- Educate the larger community about the value of those with disabilities.
- Challenge ourselves to stay current, stay fresh and stay committed.

VALUES

- Understanding that safety is a basic human right.
- Treating everyone with dignity, honesty, respect and compassion.
- Being a caring and professional organization.
- Having progressive, innovative and adaptive personnel.
- Promoting the achievement of individual choices, dreams and aspirations.
- Respecting individual rights.
- Fostering the Italian Canadian heritage of VITA's origins.

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EVALUATION

This policy will be reviewed annually by management.